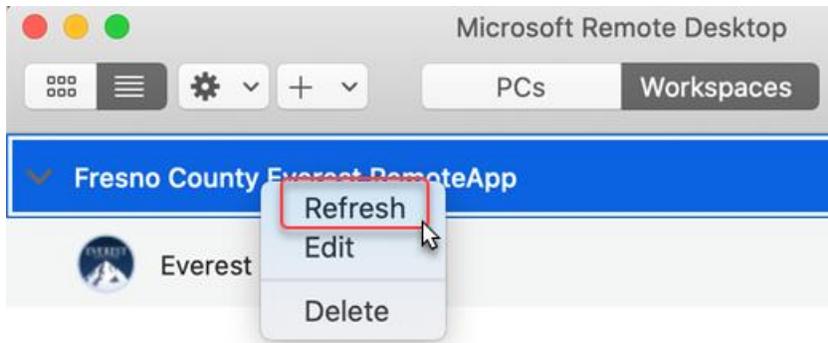


Issue

I'm having trouble logging into Everest on my MAC.

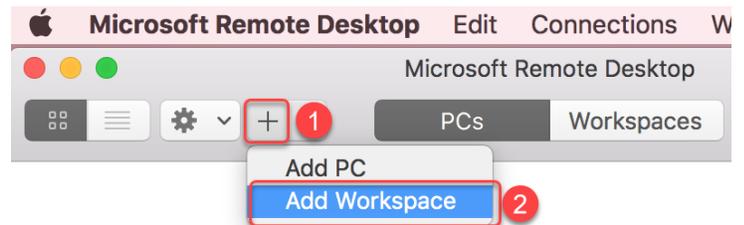
Solution

On the workspace, CTRL+Click on the Everest Workspace and select **Refresh**:

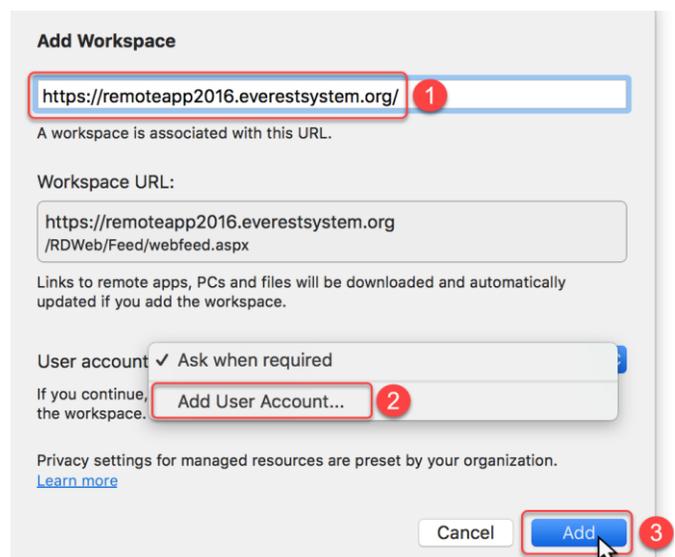


If you are still having issues re-add the Everest Workspace:

1. Configure the Everest RemoteApp:
 - a. In **Microsoft Remote Desktop**:
 - 1) Click the **+** (plus sign) button on the top.
 - 2) Select **Add Workspace**.



- b. The Add Workspace window will open:
 - 1) **Copy + paste** the following URL into the box:
<https://remoteapp2016.everestsystem.org/>
 - 2) More options will open. For **User account**:
Choose **Add User Account...**
 - 3) Click **Add**.



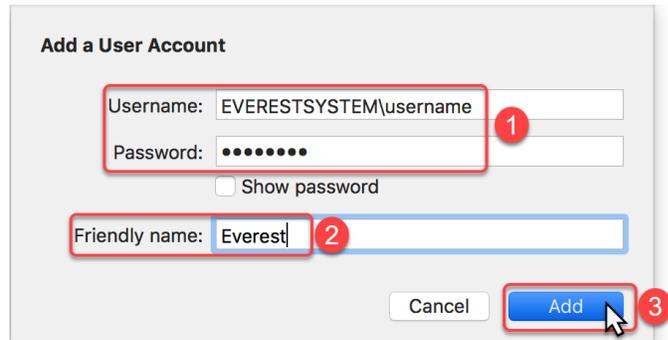
c. The Add a User Account window will open:

1) Enter your **Everest Credentials** in the following format:

- **User Name:**
EVERESTSYSTEM\username
- **Password:** enter your Everest password

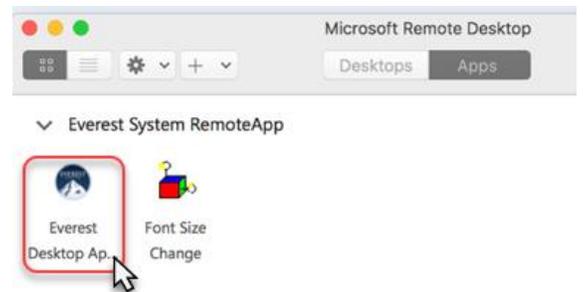
2) You can also specify a “**Friendly Name**” to save these credentials as (i.e. Everest).

3) Click **Add**



2. The **Everest System RemoteApp** applications should be added to Microsoft Remote Desktop application now.

a. Double-click the **Everest Desktop Application** icon to launch it.



3. **Log in to Everest:** Enter your **Everest UserID, Password, District #** and confirm the **Fiscal Year** to log in.

